

WRITTEN QUESTIONS FROM MEMBERS OF THE PUBLIC

A period of not more than fifteen minutes shall be allowed for questions submitted by a member of the public who either lives or works in the area of the authority at each ordinary meeting of the Council.

Every question shall be put and answered without discussion, but the person to whom a question has been put may decline to answer. The person who asked the question may ask one relevant supplementary question, which shall be put and answered without discussion.

The following two written questions have been received from members of the public.

(a) Mr. Jonathan Tilley

Subject Matter: Council highlights of 2013 & plans for 2014

“The Council was busy last year with the start of many projects including: 7 Dials improvements, 20MPH scheme, energy and water saving meters. What do you feel were the highlights from last year and what are the plans for this year?”

Councillor J. Kitcat, Leader of the Council, will reply.

(b) Mr. John Melson

Subject Matter: Resident Consultation

“Does this Council operate and support a policy of Consultation with Residents on matters that affect them, of ensuring that the Consultation process gives Residents full information on the matter being Consulted, is inclusive, open and transparent and that the outcomes of Consultations are reported accurately to Members and the Public?”

Councillor Randall, Chair of the Housing Committee will reply.

(c) Mr. Neil Coomber

Subject Matter: City Clean

“Can I ask the council to provide an explanation of the current Service Levels and Key Performance Indicators that CityClean provide and if they include the following:

- The number of incidents of vehicle unavailability, breaking out those where no fault was found;
- The number of missed collections, including a breakdown where the collection had been marked as complete ; and

- The time taken to recover a missed collection i.e. days taken after scheduled pickup to collect refuse

These are just a few examples, no business of Cityclean's size can run without good management information that is reliable and validated."

Councillor West, Chair of the Environment, Transport & Sustainability Committee will reply.